

To whom it may concern:

It is vital for all Deaf people, include myself, to have full access communication with anywhere at VRS. We are very frustrated with one service only. It is very difficult for us to have communication when it is barrier. I pray that you will allow us to have different and many place that we can call VRS, not limit to one place.

Believe it or not, many businesses, doctors and many places are very happy to communicate with us through VRS rather than Relay Service (text message) because it is more fluent in communication between two people at VRS.

Thank you,
Toby Welch